

Annex 1

All Practices Table

	No. of Issues							Total
	Appointment Booking	Wait at Appointment Getting There	Clinical Treatment	Staff Attitude	Administration	Communication		
Addison Road Medical Practice	25	3	5	46	0	16	3	98
Ching Way Medical Centre	6	1	3	6	0	1	0	17
Chingford Medical Practice	10	0	4	10	0	6	2	32
Churchill Medical Centre	13	1	1	13	0	3	2	33
Claremont Medical Centre	6	0	2	12	0	1	1	22
Crawley Road Medical Centre	6	1	2	12	0	1	3	25
Dr Dauod Yosuf Abdulrahman Shantir	19	1	6	15	0	5	9	55
Dr J Samuel & Partners	4	0	3	13	0	1	3	24
Dr Jennifer Bailey	56	5	30	55	31	3	9	189
Dr Okechukwu Uduku	2	0	5	11	0	3	1	22
Dr Poonam Chand Sharma	2	0	1	7	0	2	3	15
Dr S Phillips & Dr M Patel	6	0	2	16	1	2	4	31
Francis Road Medical Centre	7	0	1	10	0	2	3	23
Green Man Medical Centre	2	1	1	9	0	1	0	14
Hampton Medical Centre	54	8	29	53	7	7	7	165
Handsworth Medical Practice	18	3	8	32	0	13	10	84
Hayat Medical Centre	26	0	6	12	1	7	7	59
High Road Surgery	0	0	0	1	0	0	1	2
Higham Hill Medical Centre	1	0	4	14	0	3	4	26
Kingshead Medical Practice	0	0	0	1	0	1	0	2
Kiyani Medical Practice	6	0	1	18	0	5	1	31
Langthorne Health Centre	4	1	2	2	0	0	0	9
Larkshall Medical Centre	22	0	6	24	0	12	4	68
Leyton Green Neighbourhood HS	26	0	4	19	0	8	6	63
Leyton Healthcare	13	2	5	10	0	7	2	39
Lime Tree and Sinnott Healthcare	13	0	8	20	1	2	3	47
Lime Tree Surgery	15	0	3	12	0	4	3	37
Queens Road Medical Centre	3	0	1	14	0	5	3	26
Sinnot Road Surgery	0	0	0	1	0	0	0	1
SMA Medical Centre	28	0	7	48	0	11	8	102
St James Medical Practice Limited	107	2	109	140	21	37	18	434
Thatched House Medical Centre	3	0	1	13	0	4	2	23
The Allum Medical Centre	29	0	7	42	0	14	11	103
The Ecclesbourne Practice	5	1	9	14	0	0	3	32
The Firs	12	0	6	17	1	1	0	37
The Forest Surgery	19	0	7	19	0	4	4	53
The Grove Medical Centre	6	0	4	12	0	7	3	32
The Lyndhurst Surgery	4	0	1	9	0	0	0	14

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The Penrhyn Surgery	14	0	5	24	0	7	3	53
The Ridgeway Surgery	16	0	3	15	0	4	4	42
Vicarage Road Medical Centre	1	0	1	9	1	0	1	13
Waltham Forest Community And FHS Ltd	11	0	0	5	0	1	1	18
Wood Street Health Centre	16	0	0	16	0	6	2	40