Waltham Forest Council

Enter and View: our experience in care homes

Claire Bendall

Head of Provision and Independence

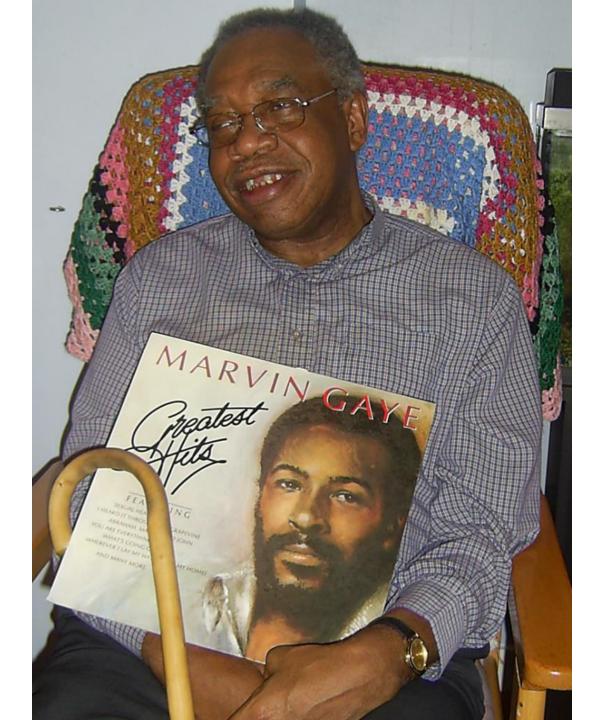


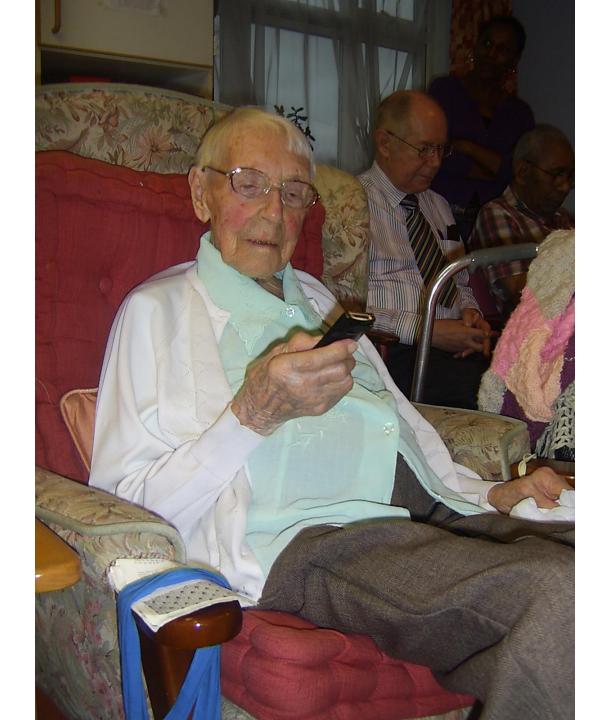
Background

My role

Visits to 2 care homes in July 2014:

George Mason Lodge Mapleton





The Journey:

Anticipation

The Visit

Feedback

Outcomes



Handy Hints

Don't be afraid to ask more about draft report

Your formal response will be published

Useful for CQC evidence and Commissioners

Its publicity for your service!

