

healthwatch

Waltham Forest

www.healthwatchwalthamforest.co

Join us for our Open Patient Experience Panel

A chance to directly find out what we do with people's comments about health and social care services.

The Patient Experience Panel (PEP) **reviews the comments** Healthwatch receives, in order to scrutinise issues, apply coding, and discover leading health and social care related trends.

Quarterly we open up these sessions to local residents, voluntary sector and health and social care professionals.

This is an opportunity for you to get an **insight into what we do** with the stories and complaints we collect, and how they are coded to feed into our work of identifying trends and informing care providers and commissioners of key issues.

Date: 18 April 2017 - 10:00 to 12:00

Location: Waltham Forest Resource Hub

1 Russell Road, London E10 7ES



Please register your interest at

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 [Healthwatch_WF](https://twitter.com/Healthwatch_WF)