

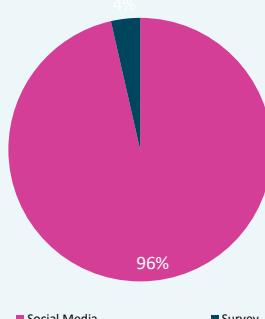
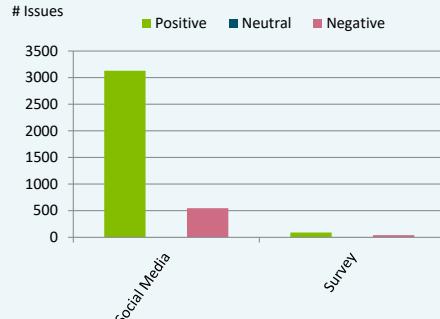
# Redbridge, Health & Care Services

Qualitative Feedback, 1 October - 31 December 2025

## Community Insight Dashboard



### 1. Source: 3813 issues from 1052 people



Top sources displayed

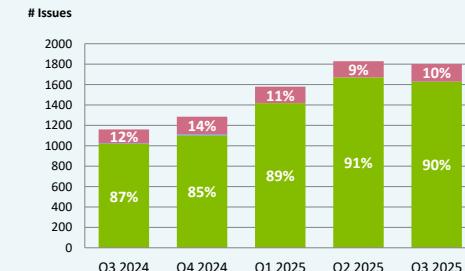
### 3.1 Timeline: Overall Sentiment



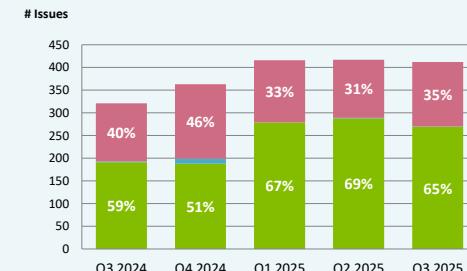
### Timeline: 3.2 User Involvement



### 3.3 Timeline: Quality



### Timeline: 3.4 Service Access



### Satisfaction Over Time



Overall Satisfaction:  
User Involvement:  
Quality:  
Service Access:

Quarterly      Annually

Up by 1%      Up by 6%  
Up by 2%      Up by 6%  
Down by 1%      Up by 3%  
Down by 4%      Up by 6%

### Trends by Satisfaction Level



Staff Attitude (90%)  
Quality (89%)  
Support (87%)  
User Involvement (86%)  
Environment/Layout (85%)



Administration (36%)  
Medication (57%)  
Waiting List (61%)  
Booking (66%)  
Planning (68%)

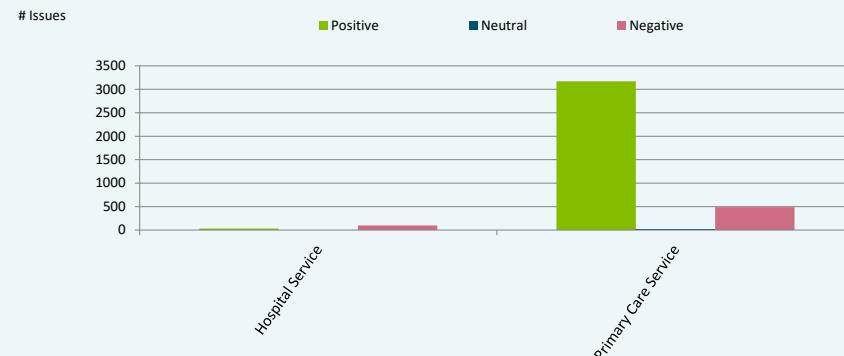
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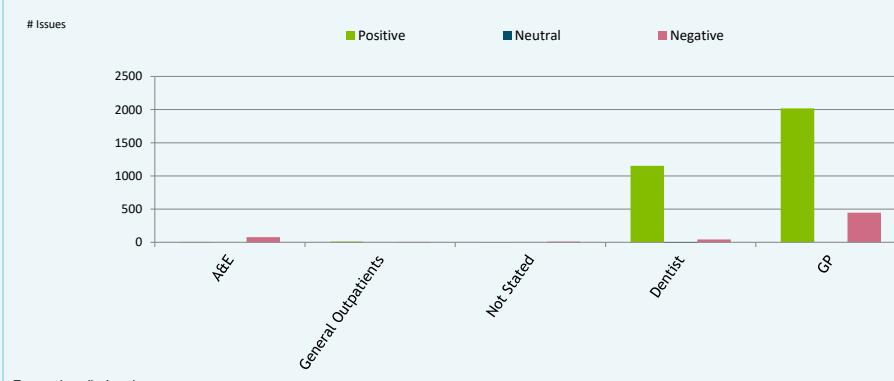
## Community Insight Dashboard



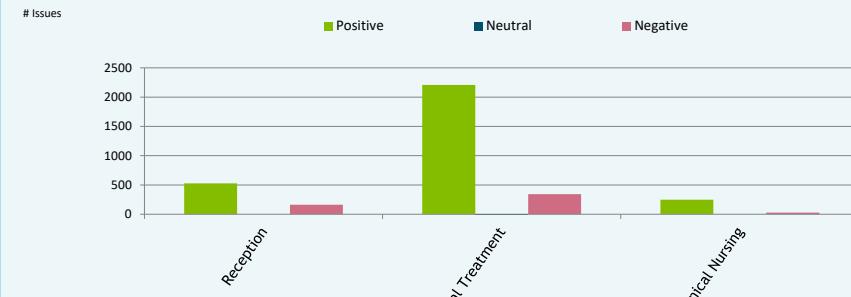
### 4. Service Sector



### 5. Service Type

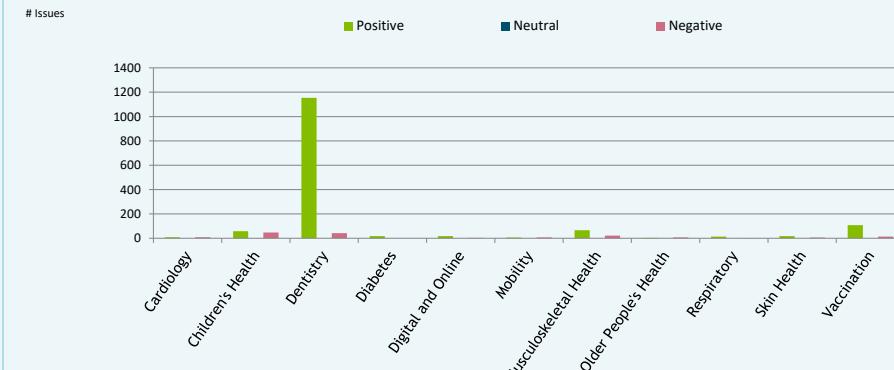


### 6. Care Pathway

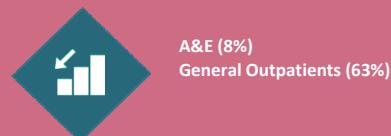


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### 7. Conditions/Topics



### Services by Satisfaction Level



### Conditions/Topics by Satisfaction Level

