

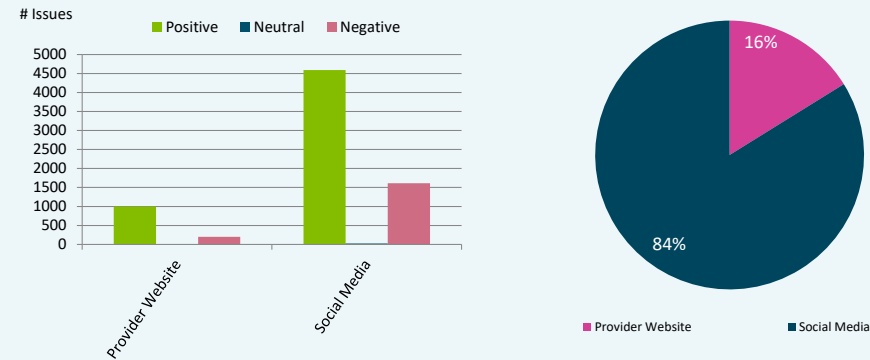
Redbridge, GP Services

Community Insight Dashboard

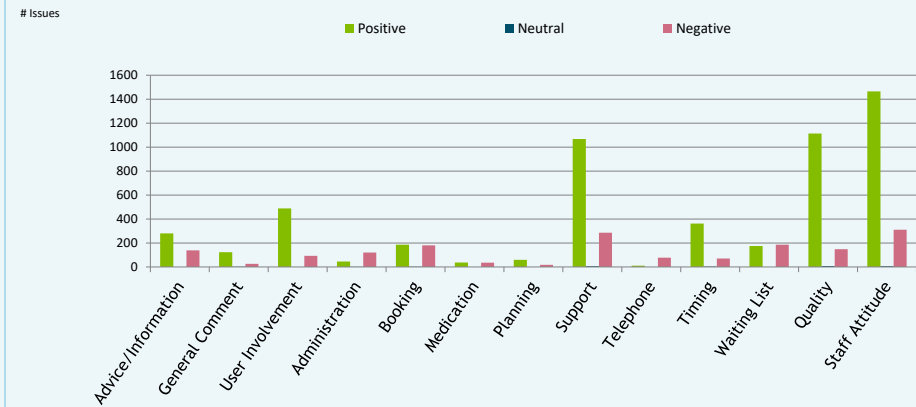
Qualitative Feedback, 1 July 2024 - 30 June 2025



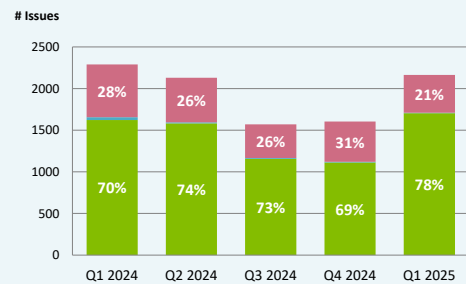
1. Source: 7509 issues from 1872 people



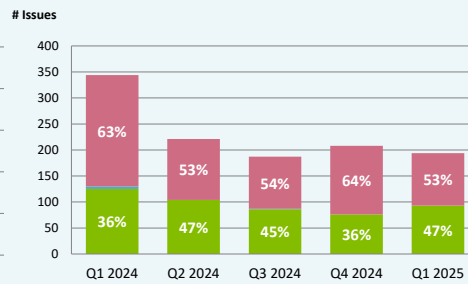
2. Trends



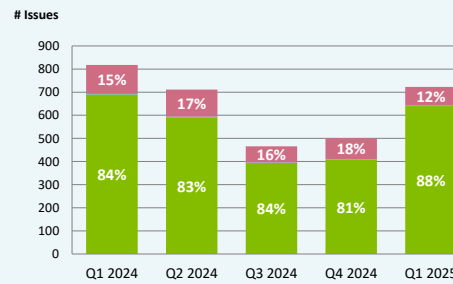
3.1 Timeline: Overall Sentiment



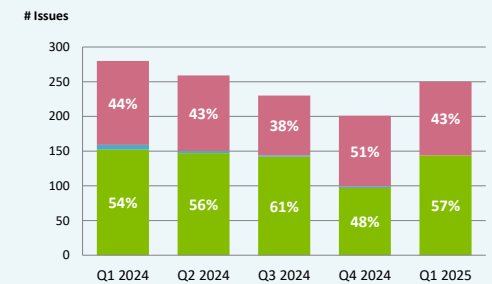
3.2 Timeline: Service Access



3.3 Timeline: Treatment and Care



3.4 Timeline: Administration



Satisfaction Over Time



Overall Satisfaction:
Service Access:
Treatment and Care:
Administration:

Quarterly

Up by 9%
Up by 11%
Up by 7%
Up by 9%

Annually

Up by 8%
Up by 11%
Up by 4%
Up by 3%

Trends by Satisfaction Level



Quality (87%)
User Involvement (84%)
Timing (83%)
Staff Attitude (82%)
General Comment (81%)



Telephone (11%)
Administration (27%)
Waiting List (48%)
Booking (50%)
Medication (50%)

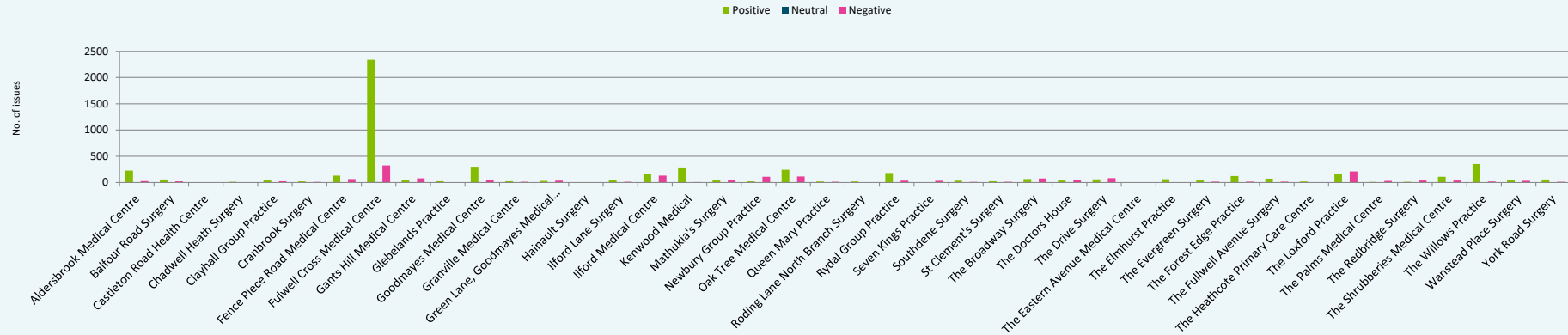
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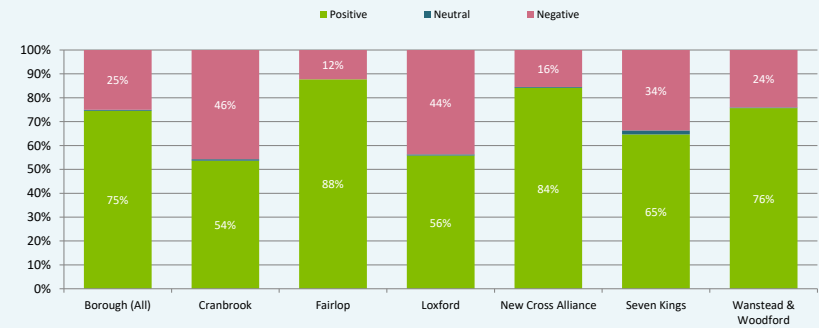
Community Insight Dashboard



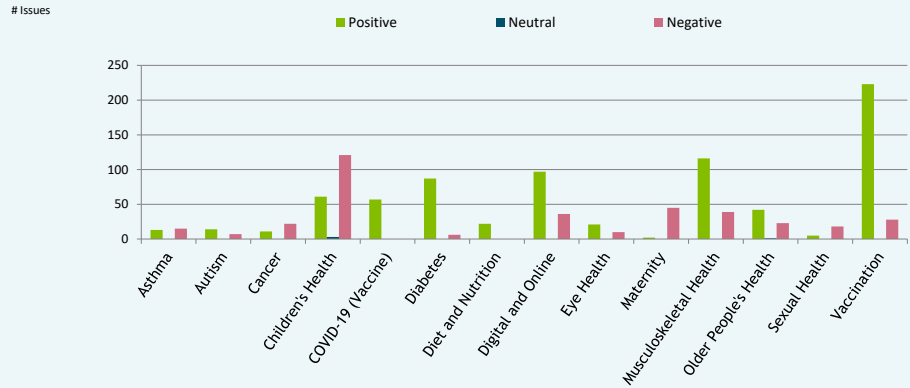
4. Practices



5. Primary Care Networks (PCNs)



6. Conditions/Topics



Top conditions/topics displayed

Conditions/Topics by Satisfaction Level



Diabetes (93%)
Vaccination (88%)
Musculoskeletal Health (74%)
Asthma (46%)



Maternity (4%)
Sexual Health (21%)
Children's Health (32%)
Cancer (33%)