

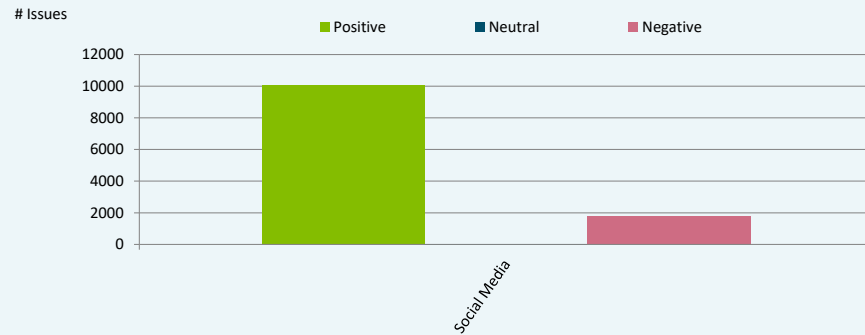
Waltham Forest, GP Services

Community Insight Dashboard

Qualitative Feedback, 1 October 2025 - 30 September 2026

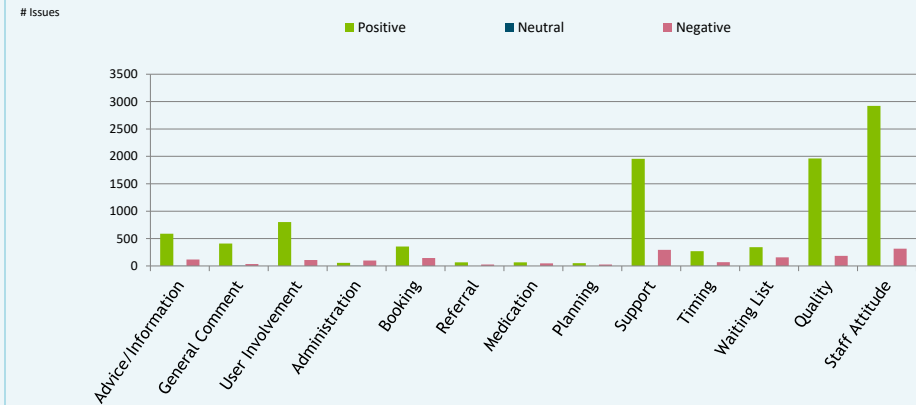


1. Source: 11961 issues from 3190 people



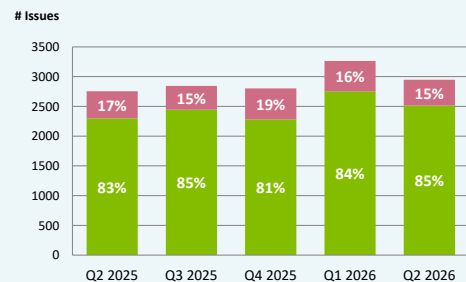
Top sources displayed

2. Trends

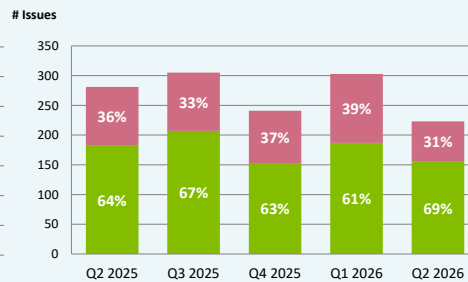


Top trends displayed

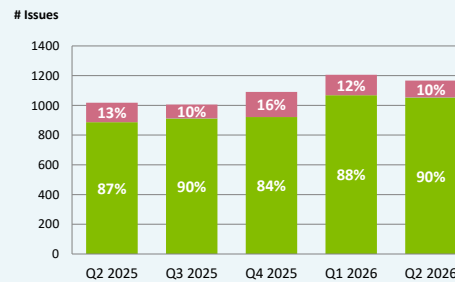
3.1 Timeline: Overall Sentiment



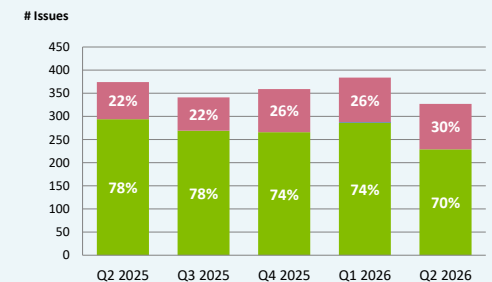
3.2 Timeline: Service Access



3.3 Timeline: Treatment and Care



3.4 Timeline: Administration



Positive Neutral Negative

Satisfaction Over Time



Overall Satisfaction:
Service Access:
Treatment and Care:
Administration:

Quarterly

Up by 1%
Up by 8%
Up by 2%
Down by 4%

Annually

Up by 2%
Up by 5%
Up by 3%
Down by 8%

Trends by Satisfaction Level



Quality (91%)
General Comment (91%)
Staff Attitude (90%)
User Involvement (88%)
Support (86%)



Administration (35%)
Medication (59%)
Planning (65%)
Waiting List (68%)
Booking (70%)

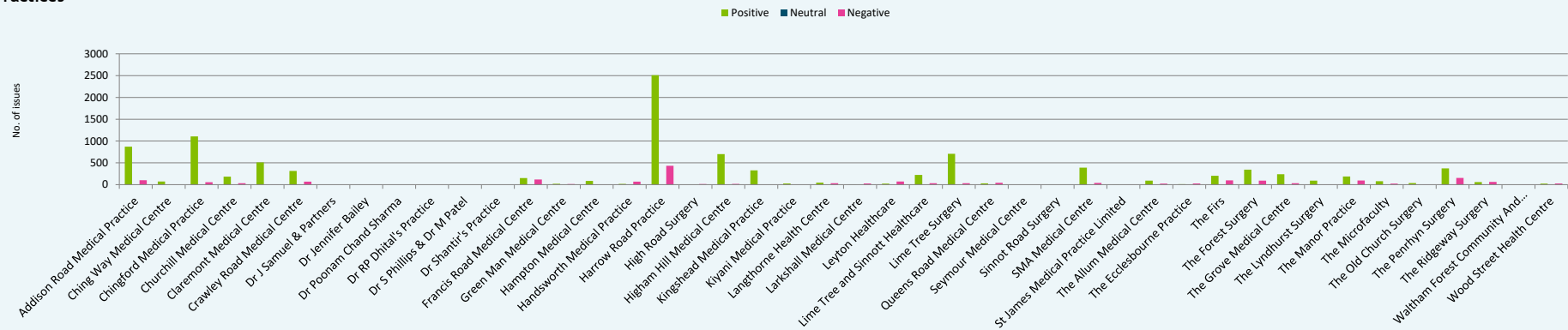
Waltham Forest, GP Services

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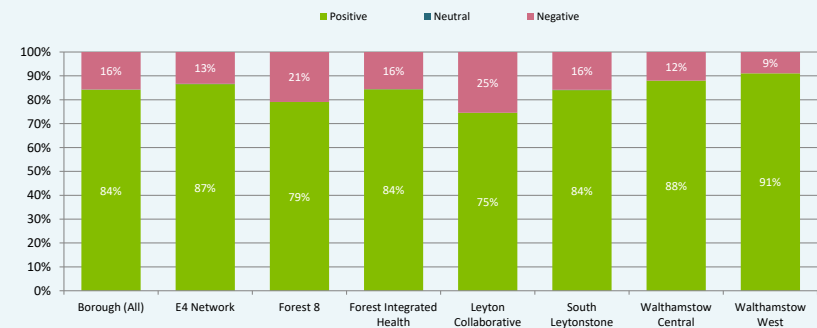
Community Insight Dashboard



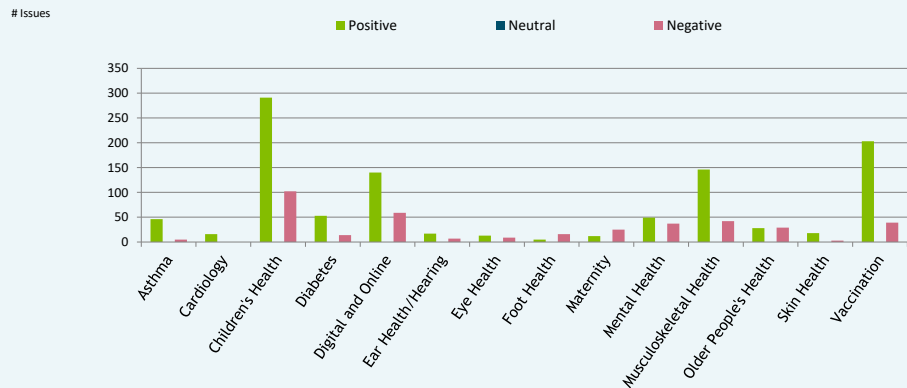
4. Practices



5. Primary Care Networks (PCNs)



6. Conditions/Topics



Top conditions/topics displayed

Conditions/Topics by Satisfaction Level



Asthma (90%)
Skin Health (85%)
Vaccination (83%)
Diabetes (79%)



Foot Health (23%)
Maternity (32%)
Older People's Health (49%)
Mental Health (56%)
Eye Health (59%)